

## Navin Shamji Dedhia

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**Navin Shamji Dedhia is a Quality consultant. After retiring from IBM Corporation's Storage Technology Division in San Jose, California, Dedhia worked at Hitachi Global Storage Technologies, Inc., San Jose, California. During his 34.5 years of career at IBM, he held various positions in manufacturing, subsystems logistics and quality organizations at facilities in E. Fishkill, New York, and San Jose, California. At Hitachi Global Storage Technologies Inc., he worked in the Site Quality Programs Group.**

**A holder of MBA, M. S. (EE) and B.E. (EE) degrees, Dedhia is a Registrar Accreditation Board (RABQSA), USA, certified Quality Management Systems Lead Auditor. He is also ASQ Certified Quality and Reliability Engineer, Quality Auditor and Manager of Quality/Organizational Excellence. An elected Fellow of ASQ and recipient of the ASQ E. Jack Lancaster Medal and many Testimonial Awards. Dedhia has numerous publications and presentations to his credit, among them two books, Quality From Many Perspectives, Part I and Part II (D. L. Shah Trust Publications, India). He has served ASQ in many high-profile positions in section, committees, and division as chair and member including the Chair/Trustee of its International Chapter. He served ASQ Board of Directors as the National Director representing Division Affairs Council (DAC). Dedhia is an Academician of IAQ (International Academy for Quality) and is involved in an advisory capacity with many other organizations (such as the National Centre for Quality Management, Mumbai, India, Total Quality Management Journal, U. K., International Conference of Quality Managers, Iran, Tennessee Tech University and other organizations).**

**Dedhia has served community by holding various positions in organizations such as the Mid-Hudson India Association, Poughkeepsie (N.Y.), Jain Center of Northern California (JCNC), Toastmasters Club at IBM San Jose Site and the KOJAIN (Kachchhi Oswal Jain Association) in the United States.**